

# Preschool Literacy Program Attendance Louisville Free Public Library



KPI Owner: Julie Scoskie

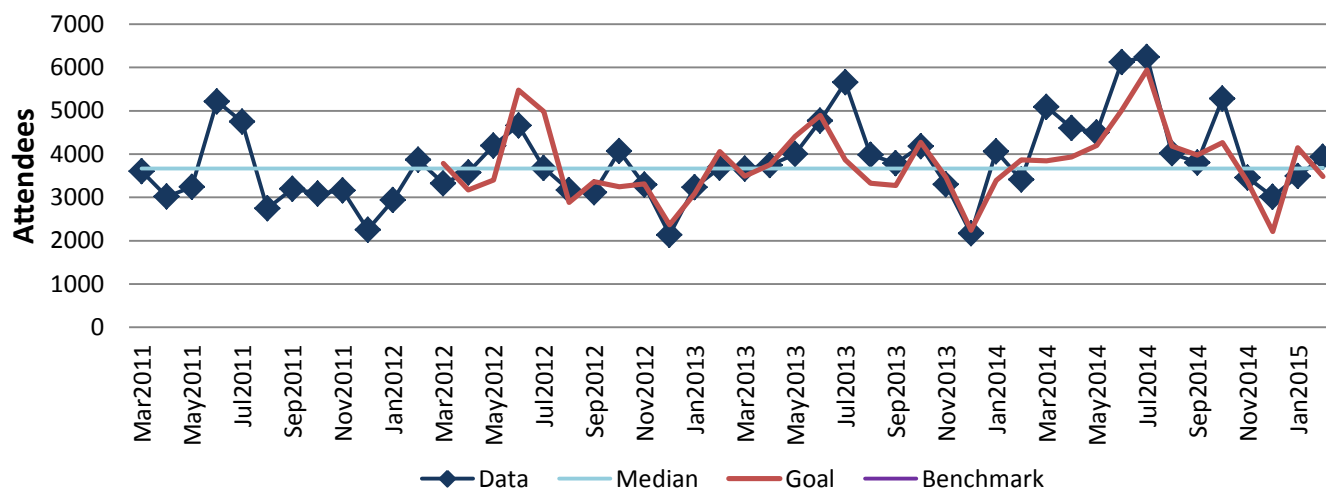
Process: Provide Preschool literacy programs

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: CY 2012 monthly avg = 3,502</p> <p>Goal: By June 30, 2015 increase annual attendance by 2% over last fiscal year, from 53,099 to 54,160.</p> <p>Benchmark: N/A</p>	<p>Data Source: LFPL Monthly Report</p> <p>Goal Source: LFPL Strategic Plan</p> <p>Benchmark Source: N/A</p>	<p>Plan-Do-Check-Act Step 8: Monitor and diagnose</p> <p>Measurement Method: Monthly sum of all attendees at preschool literacy programs</p> <p>Why Measure: To continually increase attendance at preschool literacy programs</p> <p>Next Improvement Step: Monitor progress toward new goals.</p>

## How Are We Doing?

Mar2014-Feb2015 12 Month Goal	Mar2014-Feb2015 12 Month Actual		Feb2015 Goal	Feb2015 Actual	
<b>48,552</b>	<b>53,557</b>		<b>3,479</b>	<b>3,936</b>	
Attendees	Attendees		Attendees	Attendees	

## Preschool Literacy Program Attendance



**Root cause analysis is not necessary because there is no gap between the goal and current performance.**